

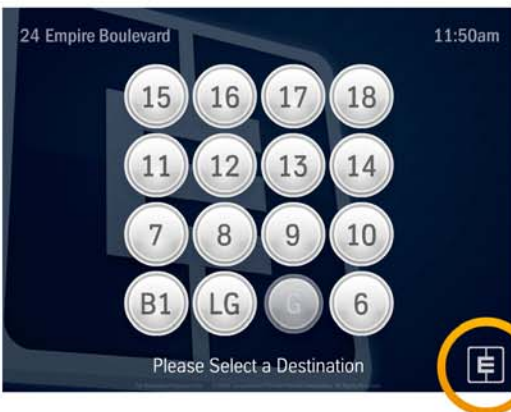


Accessing the Control Panel and Special Features



MAINTENANCE OPERATION

This manual is designed to be a quick-reference for basic maintenance and access to the advanced controls of Destination Dispatch®. For a complete overview of the system, please refer to the User Manual.



1.A - ACCESSING THE CONTROL PANEL

To access the control panel, simply press the lower-right corner of the touch-screen on the Destination Input screen (shown), the Upper Floors (up/down) screen or the Use Wall Buttons screen.

Please note that some units may or may not have a logo or graphic over the "hot-spot" in order to better conceal this functionality.



1.B - CONTROL PANEL OVERVIEW

The Control Panel grants access to the special features available for each location and for exiting the Destination Dispatch® touch-screen application to return to the underlying operating system.

Please note that some locations may have different features depending on their operating environments and level of Destination Dispatch® chosen.

Access to the service scheduling features

Switch the system to the up/down only buttons

Turn off dispatching and return to using the standard hall-call buttons

Exit the Control Panel and Return to the previous screen

A Press and hold here for about 5 seconds to exit the touch-screen application and access the underlying operating system to perform further maintenance or to shut-down the kiosk.



Security Screen, Turning Off Dispatching, and Up/Down Buttons



2 - SECURITY SCREEN

After making a selection on the Control Panel, Destination Dispatch® will prompt the user for a 4-digit numeric passcode. Use the keypad to enter in the code and press OK when completed. If correct, the previously selected option will appear. If incorrect, the kiosk will alert the user of the error and return to the previous screen before the Control Panel.

To cancel this action, press the RED X in the top right corner.



Switching to the features in sections 3 & 4 will result in ALL kiosks operating in these modes.

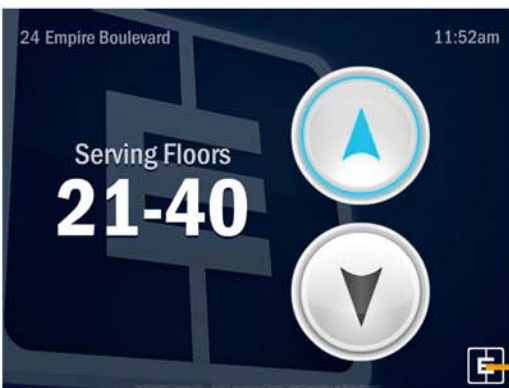


3 - TURNING OFF DISPATCHING

This feature turns off the dispatching feature on the server PC and subsequently places all the kiosks into this screen, directing passengers to use the traditional wall buttons.

Please note that some locations may have different levels of Destination Dispatch® and may not have this feature.

Press the Power Icon to turn dispatching back on. To prevent the system being turned on by an unauthorized user, the system will prompt for a passcode before turning the system back on.



4 - SWITCH TO UP/DOWN BUTTONS

Switching to the Up/Down buttons will turn the kiosks into virtual hall call buttons that will instead use the Destination Dispatch® algorithm.

Please note that some locations may have different levels of Destination Dispatch® and may not have this feature.

Press the hidden hot-spot to return to the Control Panel.

